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**TAYLOR  
WOODROW** 

# Social Value in Taylor Woodrow

Abbey Reid

**Contract Value: £43M**

**Project Duration: 2017-2020**

**Client: Highways England**



**M20**  
Improve

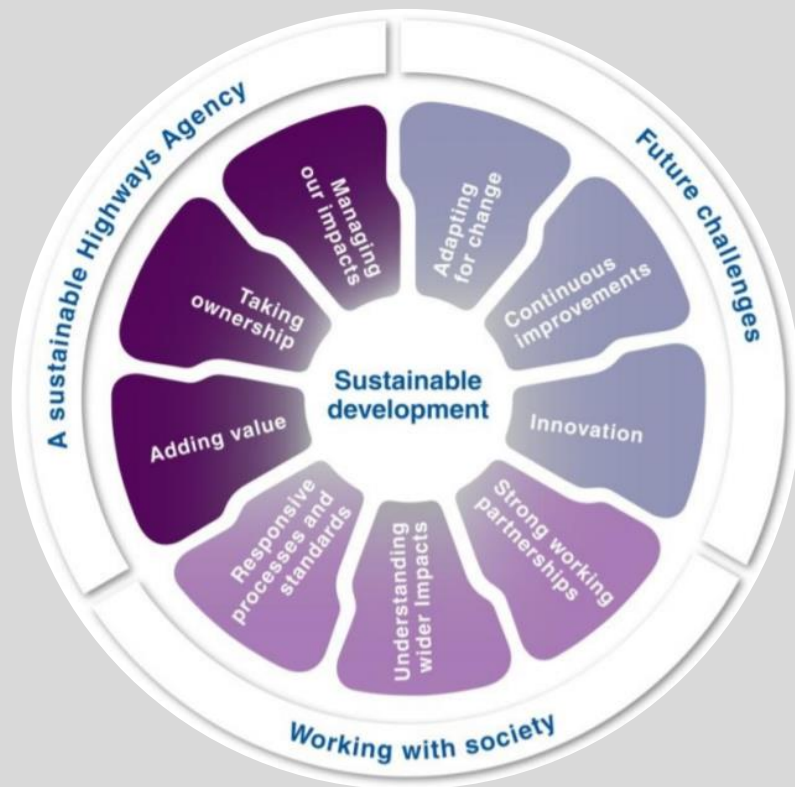


## Highways England's Collaborative Delivery Framework (CDF)

*Core belief: 'significantly better value can be achieved through collaboration and engagement'*

**One of the Principles:** *'for suppliers to earn an above market rate of return for delivering exceptional performance improvements in health and safety, sustainability, quality, time and cost over the life of the framework'*

## Case Study: M20 Junction 10A



An objective of the framework is to drive significantly better delivery results year on year: *Social and Environmental*

- Deliver a real and demonstrable benefit to communities through employment of local people, greater use of Small/Medium Enterprises (SME) and training and development to up-skills.
- To deliver positive and lasting legacy from roads investment
- To reduce the environmental impact of delivery
- To enable a step change in embracing a more diverse workforce

## Case Study: M20 Junction 10A

Accident Frequency Rate (AFR) for construction and maintenance workers
Design for zero harm
Number of KSIs through roadworks
Average delay in works
Customer audits
Reduction in construction duration

Percentage of value spend to SME and average supplier payment timescales

Employment & Skills

Equality, diversity and inclusivity (EDI)

Effectiveness of engagement with customers & stakeholders

Behavioural Maturity Framework
Equality, diversity and inclusivity (EDI)
Carbon dioxide equivalents (or CO2e) in tonnes associated with Highways England and its supply chain
Natural, built and historic environment: Biodiversity Metric
Human wellbeing: The Cost of Noise as a result of the SRN
Health and Safety Management
Effectiveness of engagement with customers & stakeholders
Quality Management, Service Levels and Key Deliverables

## Case Study: M20 Junction 10A



### The Collaborative Delivery Framework

#### Currently being scored against:

- Percentage of value spend to SMEs and average supplier payment time
- Equality, diversity and inclusivity
- Carbon dioxide equivalents in tonnes associated with Highways England and its supply chain

## Case Study: M20 Junction 10A

Metric	Scoring Guidance	Score	Assessed Score
Percentage of value spend and average supplier payment timescales	No data or no spend through SMEs	0	
	< 10% SME spend and > 9 calendar days for PBA payments to be made to supply chain	2	
	≥ 10% SME spend and < 25% and ≤ 9 calendar days for PBA payments to be made to supply chain	4	
	≥ 25% SME spend ≤ 33% and ≤ 7 calendar days for PBA payments to be made to supply chain	6	
	≥ 34% SME spend ≤ 49% and ≤ 3 calendar days for PBA payments to be made to supply chain	8	
	≥ 50% SME spend and ≤ 2 calendar days for PBA payments to be made to supply chain	10	



# Route Map

Showing rail and air connections

- Surface line
- Tunnel
- Portal (tunnel entrance and exit)
- National Rail connection
- Airport connection
- Airports not on the Crossrail route - to travel to these airports passengers will need to travel on other connecting rail services. Step-free travel is possible but assistance will be required to get on and off some trains. Travel from Luton Airport Parkway Station to Luton Airport is via an accessible bus.





## Case Study: Old Oak Common Depot



**Contract Value: £142M**

**Project Duration: 2014 - 2018**

**Integrated energy system: A first for a UK maintenance facility**

- The system development provides the following direct benefits:
- Reduction of CO2 production by a 65% increase against the 20% Planning requirement
- Exceeding the 20% planning requirements for renewable energy by a 50% increase
- A net increase in the Capital expenditure for building services of approximately 5%
- A projected 1500% Return on Investment (RoI) against the 5% Capex increase)

## Case Study: Old Oak Common Depot



**Contract Value:** £142M

**Project Duration:** 2014 - 2018

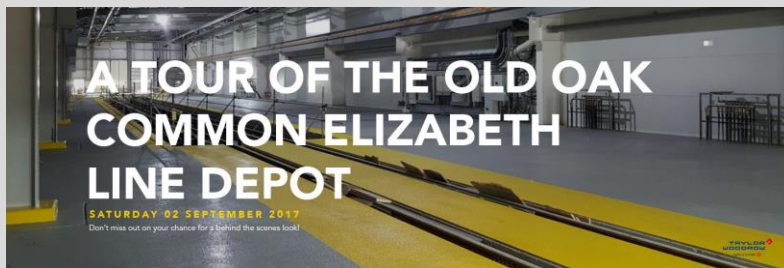
**Social Value requirements:** Crossrail Act 2008 & Specific contract requirements

**Social Value delivery:** Responsible Procurement Plan

Project
<i>Q234 Rolling Stock and Depot Services Provision</i> <b>Old Oak Common Depot</b>
Document
<b>RESPONSIBLE PROCUREMENT PLAN</b>

- Diversity (equality, SMEs)
- SLNT – strategic labour needs and training (apprentices, jobs, skills)
- London Living wage
- Monitoring and reporting

## Case Study: Old Oak Common Depot



### Social Value delivery: Responsible Procurement Plan - targets

- 25% SMEs
- All work put on CompeteFor
- Commitment to Equal opportunities for all
- 100% of opportunities sent to Crossrail's jobs and skills brokerage service
- 100% of staff to receive equality and diversity training
- Over 4 years:
  - 8 new apprentice starts
  - 22 new job starts
  - 5 graduate training schemes
  - 7 placement positions
  - 200 workforce skills training session

# STriDe: Sustainable Transport Infrastructure Delivery



Llywodraeth Cymru  
Welsh Government

TRAFNIDIAETH  
CYMRU  
TRANSPORT  
FOR WALES



## Case Study: STRiDe framework



A Prosperous Wales



A Resilient Wales



A More Equal Wales



A Healthier Wales



A Wales of Cohesive  
Communities



A Wales of Vibrant Culture  
& Welsh Language



A Globally Responsible  
Wales

10% **Weighting**

### Community benefits and supply chain:

A- Describe your approach to ensure compliance with the requirements of the STRiDe framework, specifically addressing how your bid will help Transport for Wales deliver the seven well being goals identified in the act

B – Describe and quantify the sustainability targets you propose along with timescales and detail how you will manage delivery, monitor effectiveness and measure progress



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